

Da Power Electric provide services under **TIME & MATERIAL** rates

Service call fee (Regular Business hours, subject to availability):

This fee covers the labor and driving cost for the contractor to arrive at the work site and run a diagnostic test to determine the issue. \$200 Include the first hour of labor. After that, each hour will be billed to our regular hourly rates: \$110/hr. per technician.

Da Power hourly rate (Regular Business hours): **\$110/hr. per technician.**

-All materials will be attached to the weekly Invoices, with a 15% additional markup.

Service Call Fee (After hours, weekends & holidays, emergencies, subject to availability):

This fee covers the labor and driving cost for the contractor to arrive at the work site and run a diagnostic test to determine the issue. \$400 Include the first hour of labor. After that, each hour will be billed to our regular hourly rates: \$165/hr. per technician.

Da Power hourly rate (after hours, weekends & holidays): \$165/hr. per technician.

-All materials will be attached to the weekly Invoices, with a 15% additional markup.

Note: Hawaii General Excise Tax will be added to the total invoice (4.166%).

Payment: Net 5 days payment term. And, you can pay with credit cards, Debit cards, and checks.

TERMS & CONDITIONS:

- Regular Business Hours: Monday to Friday from 8 am to 4 PM.
- Da' Pauer LLC will provide with a 1-year warranty on craftsmanship and parts provided by the same.
- Invoices will be emailed after the end of each worked week, on a net 5 days term.
- All materials will be attached to the weekly Invoices, with an additional 15% markup (transparency with our customers is the key to any successful business).
- Any additional unopened materials will be returned, and credits will be applied to the invoices.
- Technician picking up material will be on the clock while shopping and delivering materials to the job site.
- Every technician in our TEAM write daily reports and details of work performed, these hours are then checked and approved by our office before added to the weekly invoices, providing customers an understanding of the progress and the tasks accomplished.

